



SERVICE ADDRESS:
1022 TEST ST
SPRING, TX 77386-4207

BILLING PERIOD
Sep 23, 2019 to Oct 22, 2019

Think Energy Account Number
5610244109901

Pay This Amount

AMOUNT DUE:
\$7.55

DUE DATE:
November 11, 2019

Questions about Your Bill? Customer Service Hours M - F: 7:00 AM - 7:00 PM CT Phone 888-923-3633 Online Billing www.mythinkenergy.com Email Us customercare@mythinkenergy.com

Monthly Historical usage



2018 Months 2019

Types of Meter Readings:

Actual Estimated

This graph shows your electric use over the last 13 months

Average- Oct kWh Per Day	2018	2019
	0	0
Yearly Use:	Total Use	Average Monthly
Oct18 To Oct19	20	2

ACCOUNT BALANCE AS OF BILL DATE Oct 24, 2019

Previous Balance	\$220.90
Payments Received - THANK YOU	-\$220.90
Current Charges	\$7.55
Total Amount Due	\$7.55
Amount due if paid after Nov 11, 2019	\$7.93

Summary of Current Charges

Total Think Energy Charges	\$0.59
Total CENTERPOINT ENERGY Charges	\$6.42
Total Taxes / Assessments	\$0.52
Total Current Charges	\$7.55

IMPORTANT MESSAGES

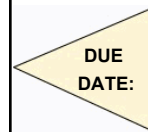
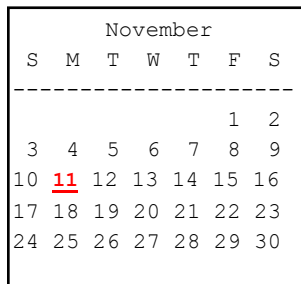
Your fixed rate product will expire on 03/16/2020

Bill Payment Assistance Program

To donate to the Thinking About Texans Program, please send a check made payable to THINK ENERGY, to the following: ENGIE Retail, LLC, P. O. Box 841568, Dallas, TX 75284-1568

To pay electronically and other important information, see back

Return this part to address below with a check payable to Think Energy



Think Energy Account Number

5610244109901

Amount Due

\$7.55

Amount Enclosed:

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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SPRING, TX 77386-4207

ENGIE Retail, LLC
P.O. Box 841568
Dallas, TX 75284-1568

Think Energy Account Number 5610244109901
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Understanding Your Bill

Right to Dispute Bill - If you believe this bill includes unauthorized charges, please contact Think Energy at 1-888-923-3633 to discuss these charges. If you are not satisfied with the decision, you have the right to file a complaint with the Public Utility Commission of Texas, P.O. Box 13326, Austin, Texas 78711-3326, (512) 936-7120 or toll-free in Texas at (888) 782-8477. Hearing and speech impaired individuals with text telephones (TTY) may contact the commission at (512) 936-7136

Your Think Energy Account Number - A unique number assigned to your account. Customers with multiple locations may have multiple account numbers.

Due Date - The date your payment is due to arrive at Think Energy in order to avoid late charges.

Energy Charge - Charges for electricity used during this period.

Utility Charges - Charges for services rendered by your local Transmission and Distribution Service Provider. These charges are set by the service provider.

Taxes - Taxes imposed on energy and utility charges and remitted to taxing entities.

Advanced Metering Charge - A charge assessed to recover a TDU's charges for Advanced Metering Systems, to the extent that they are not recovered in a TDU's standard metering charge.

Late Payment Charge - A charge assessed for late payment in accordance with Public Utility Commission rules.

kW (Kilowatt) - (1) A measure of demand for power during a preset time--minutes, hours, days, months; (2) 1,000 watts --- Ten 100-watt light bulbs use one kW of electric power.

kWh (Kilowatt-hour) - The basic unit of electric energy for which most customers are charged in cents per kilowatt-hour.

Prevent Disconnect - Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. Neglecting to pay all charges may result in disconnection.

* Mail payments to: ENGIE Retail, LLC, P. O. Box 841568, Dallas, TX 75284-1568.

* Mail notes and letters in a separate envelope to: ENGIE Retail, LLC, 11807 Westheimer Road Suite 550 PMB 808, Houston, TX 77077.

* Fed. I.D. 35-2408190

* PUCT License # 10204



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For power outages and other electrical emergencies, call your electric distribution company:

CENTERPOINT ENERGY
(800) 332-7143
ESI ID Number:
5610244109901

Charges for Billing Period for Sep 23, 2019 - Oct 22, 2019

Energy Charges		
Energy 14.00kWh at \$0.04200		\$0.59
Subtotal Energy Charges		\$0.59
Delivery Charges		
Distribution Cost Recovery Factor		\$0.02
Distribution Charge		\$0.17
Delivery Point Charge		\$4.41
Firm Point to Point Transmission Service Charge for long term or short term firm point to point transmission service		\$0.09
Recovery of securitized regulatory assets - stranded costs (TC3)		\$0.01
Recovery of securitized regulatory assets - stranded costs (TC4)		\$0.02
Recovery of securitized regulatory assets - stranded costs (TC5)		\$0.03
Basic Customer Charge		\$1.61
Transmission Charge		\$0.06
Late Charge - 5.00%		\$0.02
Taxes		
Sales Tax		\$0.51
PUC Assessment		\$0.01
Subtotal Taxes		\$0.52
Total Charges for this Billing Period		\$7.55

GENERAL INFORMATION	
<p>Thank you for being a Think Energy customer, we value your business. The average price you paid for electric service this month: 50.2¢ per kWh</p> <p>Meter data on back.</p>	

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Summary of Usage by Meter

ESI ID Number	Reading Dates Previous/ Current	Meter Number	Meter Constant	Previous Meter Read	Current Meter Read	Usage Type	Usage
5610244109901	Sep 23 - Oct 21	I92480306	1	6	20	kWh	14.00

UNDERSTANDING YOUR METER INFORMATION

Meter Constant - A fixed value which is used when converting meter readings to actual energy use.

OffPk (Off-Peak) - Those periods of time at which energy is generally being delivered far below the utility's maximum demand.

OnPk (On-Peak) - Those periods of time at which energy is generally being delivered near or at the utility's maximum demand.

kW (Kilowatt) - The standard unit for measuring electricity demand, equal to 1,000 watts. .

kWh (Kilowatt-hour) - The basic unit of electric energy for which most customers are charged in cents per kilowatt-hour.